

Other Containers

The automated nature of the service does not allow for variations in container size and type. You may not use any other containers for garbage collection except the one purchased from the City.

Spillage

Automated collection should not result in garbage being spilled onto the street if the garbage is bagged properly. However, if spillage should occur, the Resident will be responsible for cleaning up the spillage.

Collection Schedule

Your collection day will remain the same. If you have any questions, call 336-786-3584

Recycling Collection

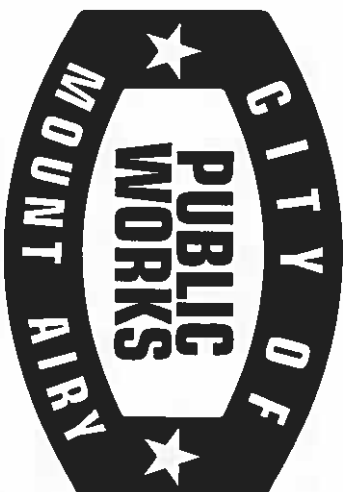
Your recycling collection will not change.

Brush Collection

Your brush collection will remain the same. If changes are made in the future, you will be notified at that time.

How To Care For Your Roll-Out Container

Keep your container clean by washing with mild soap and water.



**For More Information
on Automated Garbage
Collection**
visit www.mountairy.org
Or call 336-786-3584

City of Mount Airy



**Automated Garbage
Collection Guidelines
Beginning July 6, 2021**



Dear Residents,

Starting July 6th, 2021 The City of Mount Airy will be providing you with one of the most modern and efficient solid waste (garbage) collection systems available.

There is no person, young or old, rich or poor, who does not have to deal with GARBAGE. How well we deal with it effects our health, our business, our appearance and our pride in our city.

On behalf of the elected officials and the City employees who serve the community, we pledge our commitment to provide you with the best service possible. The material provided to you in this packet explains the City's solid waste collection practices. Please take a few minutes to familiarize yourself with these new guidelines regarding automated garbage collection. We are here to assist you and ensure that this change is successful with little impact on you. Please call us with your questions or concerns at 336-786-3584.

What is Automated Collection?

Automated garbage collection is a totally new system for collecting garbage in Mount Airy. On your collection day, our automated vehicle, equipped with a lifting mechanism similar to the recycling truck, will pull up to your container and collect your garbage. The operator never leaves the truck cab, but controls the entire loading process from his right-hand driver seat. The whole process takes less than 15 seconds. After your garbage is collected, please roll your container back to its storage place.

Why is Automated Garbage Collection Better Than Traditional Methods?

- The most important feature of automated collection is that it allows us to collect garbage more efficiently, saving taxpayer dollars.
- Automated trucks are operated by two persons instead of a three-man semi-automated system.
- It will stabilize costs while improving service.
- No employee rides on the rear platform being exposed to various safety hazards and weather conditions.
- No manual lifting - less job related injuries.
- No walking in or near traffic - safer.

When Do I Place The Container At The Curb?

As in the past, your container should be placed at the curb no later than 7:00 a.m. on your collection day. Remove your empty container from the curb by midnight on the day of collection. Containers should not be left on the curb during weekends. Your cooperation in abiding by these requirements will help keep the City of Mount Airy beautiful.

What To Place At The Curb?

Place household garbage in tied plastic bags. This provides you a more sanitary trash container and a cleaner neighborhood - no spillage. Put bags in the container ensuring that nothing hangs outside and the lid closes securely.

Loose Bags

Because the garbage collection process is automated, loose bags cannot be collected. All garbage collected must be in City-issued roll-out containers.

Where To Place Roll-Out Container

The collection truck must have clear access to your container. Place a minimum of three feet away from trees,



mailboxes, parked cars, other carts, utility poles and lines or anything else that could interfere with collecting your garbage. Place

the container within one foot of the curb with the handles facing the house. The collection truck is on a scheduled route. If your garbage is not collected, it is because the container was not placed properly or was put out late. Your container will be collected on your next scheduled collection day.

Old Roll-Out Containers

Roll-Out containers that are not serviceable, or that do not have lids, must be replaced. If you would like the City to dispose of it, please call 336-786-3584. Then, leave it at the curb with a note on your collection day.