

**CITY OF MOUNT AIRY
APPLICATION FOR
WATER AND SEWER SERVICE**

**PO Box 1725
Mount Airy, NC 27030
Voice: (336) 786-3517
Fax: (336) 719-7516
Email: utilities@mountairv.org**

PLEASE PRINT INFORMATION

Jurisdiction: City of Mount Airy Flat Rock/Bannertown

Has this location had water and sewer service before? No Yes
(If no, an "Application for New Water and Sewer Connection" must also be filled out.)

Location of Property: Inside City Limits Outside City Limits

Customer's Name: _____

Service Address: _____ Move In/Closing Date: _____

Billing Address (if different): _____ City: _____ State: _____ Zip: _____

Home or Work Phone: _____ Cell Phone: _____

Social Security: _____ DOB: _____

Rent or Own (Circle applicable one)

If renting, please list landlord's name and phone #:

(Signed lease agreement or settlement statement required at time of application)

*****ALL CUSTOMERS*****

The City of Mount Airy welcomes you as a customer. In order to provide you the best possible service, we ask that you review the following rules and regulations regarding our services.

A deposit of \$60.00 is required for residential customers who are renters in order to establish service. Upon termination of service, the deposit will be applied against outstanding balances owed on the account.

A nonrefundable application fee of \$15.00 and a nonrefundable connection fee of \$25.00 are due with completed application.

Although disclosure by the applicant is voluntary, we request a social security number. This will be used for identification, credit, and collection purposes.

When applying for water or sewer service, the applicant must show an approved government issued picture ID in order for the application to be accepted. A photo copy of the ID will be taken and kept with the application.

By signing this application the customer authorizes the City of Mount Airy to search various databases, including credit reports, for purposes of identity verification and credit extension.

Payments not received by 4:30 pm 25 days after the bill date are subject to a 5% late payment penalty, with a minimum penalty of \$25.00.

If payment is not received by 4:30 pm 40 days after your original bill date, your water service will be scheduled for disconnection for nonpayment on the next business day. Bills are due ten days after the bill date and are considered delinquent if not paid by the due date.

The City imposes a \$25.00 service charge on all returned checks and drafts. Accounts that are paid by check or draft with insufficient funds are considered unpaid until the full amount due, including return service charge, is paid.

Tampering with utility meters is prohibited and there shall be a charge of two hundred and fifty dollars (\$250.00) for the first offense, five hundred dollars (\$500.00) for second offense and/or criminal penalties.

I have read the above notice and agree to abide by its terms and conditions.

Signed: _____ Date: _____

*****If you would like for the City to draft your checking or savings account to pay the monthly bill, please include a voided check and complete the "Customer Draft Authorization Form".*****